

How to Report a Crime to the San Diego Police Department

Posting on Nextdoor.com or any other social media outlet, IS NOT reporting a crime.

1. To Report an **Emergency- Dial 911**

2. To Report a **Non-Emergency- Call 619-531-2000 or 858-484-3154**

****TIP**** to bypass the phone tree, press the asterisk “*” key at each prompt and you will reach a call taker.

3. To Report **Quality of Life issues** (ie. homeless encampments, illegal dumping, vehicle habitation)- **Report it on “Get it Done”**:

<https://www.sandiego.gov/get-it-done>

What is a Non-Emergency:

- Crimes that are not occurring now
- Crimes in which there is no possibility that the suspect is still at the scene or is likely to return to the scene; and
- Crimes for which an immediate response is not needed

If there is any doubt as to whether the situation is an emergency, call 9-1-1.

All calls are handled by priority. The protection of life will always be the highest priority.

What you will be asked when you call the police:

- **Type of crime;**
- **Location: exact street address and nearest cross street;**
- **Time the crime occurred;**

- **Weapons used;**
- **Number of persons injured and types of injuries;**
- **Vehicle information - type, license number, color, year, make, model, unusual characteristics (e.g., dents, bumper stickers), the number of persons; and**
- **Suspect information - race, gender, age, height, weight, hair color, hair length/style, eye color, facial hair, clothing type/color, other characteristics (e.g., tattoos, missing teeth, scars, glasses) and direction of flight.**

Online Reporting:

You can also report some **cold crimes** on the San Diego Police Department website: <https://www.sandiego.gov/police/services/nonemergencies>

If there is evidence to be collected, or there is suspect info, you need to call 619-531-2000 or 858-484-3154 to have an officer dispatched to your location.

Please read all instructions to verify your report meets the Online reporting criteria. These reports are generally for insurance and **important** data collecting purposes. They are generally not investigated but can be if suspect info is developed later. Contact Northern Division at 858-552-1701 (normal business days/hours) to add info. Have your case number ready.

Your online report will be given an eight digit **tracking number, example T19001234. This IS NOT a case number.** After reviewing your online report, an officer will approve and email you an eight digit **case number** minus the **“T” starting with 197. Example: 19712345.** If the officer has questions about your report or there is an issue, you will receive an email to call a number or to correct an error and re-file. The report is not complete until you receive a **case number.** Remember to check your spam folder for the email as well.